

1 QUALITY POLICY

TGT believes that a Quality Policy, consistent with its corporate philosophy, must be characterized by systematic technological innovation and continuous improvement of its activities, also from a sustainability perspective, through the three pillars of Environment, Social, and Governance (ESG).

The objectives of this policy are:

- **To maintain an effective** Quality Management System compliant with the ISO 9001:2015 standard, also promoting its continuous improvement through planning, execution, and control activities;
- **To improve profitability** by increasing the efficiency of processes, equipment, and the performance of personnel;
- **To provide products** that meet customer needs and expectations, ensuring a high-quality standard in compliance with legal and/or industry regulations;
- **To reduce non-quality costs** by preventing the causes of non-conformities;
- **To carry out energy diagnostics** aimed at improving efficiency, reducing consumption, and the related amount of CO2 emitted into the environment;
- **To obtain ISO 14001 Certification;**
- **To seek new suppliers** with products aligned with market demands and collaborate with current suppliers in the pursuit of innovative products and compliance with delivery times;
- **To consolidate and expand** its market share by identifying new markets and/or application sectors;
- **To involve all personnel** in order to increase their awareness of the importance of their role within the organization, with the aim of retaining and acquiring customers;
- **To continue improving health and safety levels** in the workplace, also achieving results such as increased production efficiency and maintaining a near-zero accident rate.

To maintain a leading position in the market, achieve customer satisfaction and loyalty, and meet its objectives, TGT Management is committed to:

- **Ensuring that the quality policy and sustainability parameters are understood, shared, and supported** at all levels of the organization;
- **Enhancing personal motivation** through ongoing training and education initiatives, as well as fostering a rewarding and loyalty-driven corporate environment;
- **Allocating adequate resources** for the development and identification of products, using renewable energy sources where possible, and promoting improvements to equipment and production process efficiency;
- **Considering the Quality System and Sustainability as essential tools to achieve objectives**, meet commitments, and promote continuous improvement of business processes in order to reduce waste, implement circular economy principles, and ensure necessary compliance;
- **Engaging qualified and reliable suppliers capable** of ensuring the long-term quality of supplies and establishing a systematic synergy aimed at customer satisfaction;
- **Promoting, also through the Quality System and Sustainability, the growth and development of the company**, achieving the necessary profitability and financial stability;
- **Continuously monitoring the situation regarding occupational health and safety**, both through supervision activities and with the support of consultancy services.

The general objectives outlined in this Quality Policy are further detailed in operational objectives for each individual process, as specified in document A_DIR_02. These are periodically monitored using Key Performance Indicators (KPIs) and analyzed annually during the management review.

02/04/2025

The Management